P-04-567 A Fair Deal for Welsh Students

Petition wording:

We call upon the National Assembly for Wales to urge the Welsh government

to address growing commercialisation and introduce an open and

transparent system to scrutinise the standards of service to students and

value for public money offered by the Higher Education sector in Wales, and

to ensure changes in service levels are subject to public consultation. To

include: 1. A Welsh student complaints process with compulsory

compensation, greater transparency and accountability than the current

English scheme. 2. The teaching aspect of Higher Education Institutions

should be subject to similar standards and safeguards as schools and

colleges. 3. Statutory regulation, the Quality Assurance Agency as a

registered charity with no powers of intervention is no longer fit for purpose.

4. The Letter of Understanding between the Higher Education Funding

Council for Wales to provide value for money should include public

complaint via the Welsh Audit Office. 5. An effective Whistle Blower process.

Petition raised by: Trevor Mayes

Date Petition first considered by Committee: 17 June 2014

Number of signatures: 18